Hosted PBX by Golden West

Park and Hold

On your phone system, hold is a local function. This means a call held on your phone cannot be picked up at another station. Park is a system-wide function. This means a call parked at one phone may be picked up by any phone.

To park a call

1. Dial ******* in an active call from any phone. Press Transfer **7000** Transfer in an active call from any phone.
2. Hang up.

To retrieve the parked call, dial ***557000** where **7000** is the call park extension.