








Hosted PBX by Golden West

Adding Music on Hold to a Queue

The Call Queues page allows you to add Music on Hold for call queues.

1. From the Call Queues page, hover over the call queue, and then click the  icon at the far right of the row. The Music On Hold page appears.
2. See "[Adding Music On Hold Files](#)" to add music files.

Click this icon

Name	Extension ▲	Type	Callers in Queue	Agents (Available)	
park	701	Call Park	0	-	  
park	702	Call Park	0	-	  
test	800	Linear Cascade	0	0 (0)	