

# Hosted PBX by Golden West

## Making Calls

Making a call with your phone does not require a leading 9. You can dial on-hook or off-hook.

### To dial on-hook

1. Dial the phone number.
2. Pick up the handset, headset, or speaker.

### To dial off-hook

1. Pick up the handset, headset, or speaker.
2. Dial the phone number.

Calls to the US and Canada are all dialed using 10 or 11 digits.

