

# Hosted PBX by Golden West

## Blind Transfer

Blind transfer goes straight to the recipient.

To blind transfer using Polycom phones with older firmware

1. Press Transfer.
2. Press the **Blind** softkey. (if there is no Blind softkey see directions for new firmware)
3. Enter the extension of the recipient or the recipient's BLF.

To blind transfer using Polycom phones with newer firmware

1. Press and hold the Transfer button.
2. Select Blind from the on screen menu
3. Enter the extension of the recipient or the recipient's BLF.

To blind transfer using Yealink phones

1. Press Transfer.
2. Dial the extension of the recipient
3. Press Transfer.